



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2016 - December 31, 2016

Filing Confirmation Number: 0007622845

Filing Deadline: March 23, 2017

FRN: 0013077250

Filing Date: 01/16/2017 03:21 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Hawaiian Telcom Services Company, Inc

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu

State: HI

Zip Code: 96813

Contact Name: Pat Jardine-Cruz

Contact Phone: (808) 546-2533

Contact Fax: (808) 546-2377

Contact Email: patricia.jardine-cruz@hawaiiantel.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: <http://www.hawaiiantel.com/>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Hawaiian Telcom utilizes various forms of outreach to customers. Marketing efforts such as print, TV, radio, social media, direct marketing pieces, etc. are all in our line-up for touching customers.

Methodology for Functionality Levels

Hawaiian Telcom has various types of devices in our line-up. We have included the simple basic flip phones and top of the line smartphones to accommodate customer needs.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 21

| Air Interface | Fully Hearing Aid Compatible | | Acoustic Coupling Compatible Only | | Non-Compliant Handsets | | Total by Air Interface |
|---------------|------------------------------|---------|-----------------------------------|---------|------------------------|---------|------------------------|
| | Number | Percent | Number | Percent | Number | Percent | |
| CDMA | 18 | 90% | 2 | 10% | | | 20 |
| WCDMA | 8 | 100% | | | | | 8 |

You have reported the following handset model summary information.

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|---------------|------------------------------|---------|-----------------------------------|---------|------------------------|------------------------|
| | Number | Percent | Number | Percent | Number | Percent |
| LTE | 10 | 83% | 2 | 17% | | 12 |
| Wi-Fi | 9 | 90% | 1 | 10% | | 10 |
| WiMax | | | 1 | 100% | | 1 |

Handset 1: Alcatel OneTouch B3G

Handset Maker

Alcatel

Handset Model Name

OneTouch B3G

FCC ID

RAD506

Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic wireless phone

Remarks

Handset 2: Apple Apple 6s Plus

Handset Maker

Apple

Handset Model Name

Apple 6s Plus

FCC ID

BCG-E2817A

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz WCDMA
800 MHz LTE
800 MHz Wi-Fi
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1700 MHz Wi-Fi
2100 MHz CDMA
2100 MHz WCDMA
2100 MHz LTE
2100 MHz Wi-Fi

Dates

This handset model was offered from: 11/16 to 12/16

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

IOS Smartphone - Best

Remarks

Handset 3: HTC ONE

Handset Maker

HTC

Handset Model Name

ONE

FCC ID

NM8PB99400

Air Interfaces/Frequency Bands

700 MHz LTE
850 MHz CDMA
850 MHz LTE
1700 MHz LTE
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 06/13 to 12/16

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Better

Remarks

Handset 4: Kyocera Hydro Vibe

Handset Maker

Kyocera

Handset Model Name

Hydro Vibe

FCC ID

V65C6725

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 06/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

UNABLE TO LOCATE FCCID FOR PHONE MODEL KYOCERA HYDRO VIBE

Handset 5: Kyocera Kona

Handset Maker

Kyocera

Handset Model Name

Kona

FCC ID

V65S2151

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks**Handset 6: Kyocera Verve****Handset Maker**

Kyocera

Handset Model Name**FCC ID**

Verve

v65s3150

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 04/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 7: LG Rumor Reflex

Handset Maker

LG

Handset Model Name

Rumor Reflex

FCC ID

ZNFLN272

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
2.4 GHz CDMA

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 8: Samsung Galaxy

Handset Maker

Samsung

Handset Model Name

Galaxy

FCC ID

A3LSPHL720

Air Interfaces/Frequency Bands

1900 MHz CDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 9: Samsung Galaxy 2 Epic Touch**Handset Maker**

Samsung

Handset Model Name**FCC ID**

Galaxy 2 Epic Touch

A3LSPHD710

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE
1900 MHz WiMax
2.4 GHz CDMA
2.4 GHz LTE
2.4 GHz WiMax

Dates

This handset model was offered from: 01/15 to 06/16

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 10: Samsung Galaxy 5

Handset Maker

Samsung

Handset Model Name

Galaxy 5

FCC ID

A3LSMG900P

Air Interfaces/Frequency Bands

1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz WCDMA
2.4 GHz LTE
2.4 GHz Wi-Fi
2.5 GHz CDMA
2.5 GHz WCDMA
2.5 GHz LTE
2.5 GHz Wi-Fi

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 11: Samsung Galaxy 6S

Handset Maker

Samsung

Handset Model Name

Galaxy 6S

FCC ID

A3LSMG928KOR

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz WCDMA
800 MHz LTE
800 MHz Wi-Fi
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
850 MHz Wi-Fi
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1700 MHz Wi-Fi
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz WCDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/15 to 12/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 12: Samsung GALAXY NOTE 5

Handset Maker

Samsung

Handset Model Name

FCC ID

GALAXY NOTE 5

A3LSMN920A

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz WCDMA
800 MHz LTE
800 MHz Wi-Fi
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
850 MHz Wi-Fi
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1700 MHz Wi-Fi
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz WCDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/16 to 06/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Best - Android Smartphone

Remarks

Handset 13: Samsung Galaxy S4

Handset Maker

Samsung

Handset Model Name

Galaxy S4

FCC ID

A3LGTI9505

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz WCDMA
800 MHz LTE
800 MHz Wi-Fi
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
850 MHz Wi-Fi
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz WCDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 01/16 to 09/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

LTE smartphone device

Remarks

Handset 14: Samsung Galaxy S7

Handset Maker

Samsung

Handset Model Name

Galaxy S7

FCC ID

A3LSMG930F

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz WCDMA
800 MHz LTE
800 MHz Wi-Fi
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
850 MHz Wi-Fi
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1700 MHz Wi-Fi
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
1900 MHz Wi-Fi
2100 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz WCDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 01/16 to 12/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Best - Smartphone

Remarks

Handset 15: Samsung Galaxy S7 Edge

Handset Maker

Samsung

Handset Model Name

FCC ID

Galaxy S7 Edge

A3LSMG935F

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz WCDMA
800 MHz LTE
800 MHz Wi-Fi
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
850 MHz Wi-Fi
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1700 MHz Wi-Fi
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz WCDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/16 to 06/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Best - Smartphone

Remarks

Handset 16: Samsung M400

Handset Maker

Samsung

Handset Model Name

M400

FCC ID

A3LSPHM400

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

GOOD

Remarks

Handset 17: Samsung Note 3

Handset Maker

Samsung

Handset Model Name

Note 3

FCC ID

A3LSMN900A

Air Interfaces/Frequency Bands

850 MHz CDMA
850 MHz LTE
850 MHz Wi-Fi
1900 MHz CDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 01/15 to 06/16

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 18: Samsung Note 4

Handset Maker

Samsung

Handset Model Name

Note 4

FCC ID

A3LSMN910P

Air Interfaces/Frequency Bands

800 MHz CDMA
800 MHz LTE
800 MHz Wi-Fi
1900 MHz CDMA
1900 MHz LTE
1900 MHz Wi-Fi
2.4 GHz CDMA
2.4 GHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 02/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 19: Sanyo 2700

Handset Maker

Sanyo

Handset Model Name

2700

FCC ID

V65SCP-27H

Air Interfaces/Frequency Bands

800 MHz WCDMA
1900 MHz WCDMA

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 20: Sanyo Brio / KYS3015

Handset Maker

Sanyo

Handset Model Name

FCC ID

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

GOOD

Remarks

Handset 21: Sanyo Zio PLS-8600**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

Zio PLS-8600

V65SCP-8600

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/16

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

GOOD

Remarks

Certification

This Report has been certified by:

Steven P Golden Vice President, External Affairs
01/16/2017 03:21 PM